Summary of requirement		Basis for requirement	Annual report reference
Letter of compliance	A letter of compliance from the accountable officer or statutory body to the relevant Minister/s	ARRs – section 7	Page 1
Accessibility	Table of contents	ARRs – section 9.1	Page 3
	• Glossary		Page 106
	Public availability	ARRs – section 9.2	Inside front cover
	Interpreter service statement	Queensland Government Language Services Policy ARRs – section 9.3	Inside front cover
	Copyright notice	Copyright Act 1968 ARRs – section 9.4	Inside front cover
	Information Licensing	QGEA – Information Licensing ARRs – section 9.5	n/a
General information	Introductory Information	ARRs – section 10.1	Pages 2, 4-5
	Agency role and main functions	ARRs – section 10.2	Pages 8-9
	Operating environment	ARRs – section 10.3	Pages 8-56
Non-financial performance	Government's objectives for the community	ARRs – section 11.1	Page 19
	Other whole-of-government plans / specific initiatives	ARRs – section 11.2	n/a
	Agency objectives and performance indicators	ARRs – section 11.3	Pages 25-56
	Agency service areas and service standards	ARRs – section 11.4	Pages 25-56
Financial performance	Summary of financial performance	ARRs – section 12.1	Page 60
Governance – management and structure	Organisational structure	ARRs – section 13.1	Pages 20-23
	Executive management	ARRs – section 13.2	Pages 6-7
	Government bodies (statutory bodies and other entities)	ARRs – section 13.3	Pages 8-13
	Public Sector Ethics Act 1994	Public Sector Ethics Act 1994	Dogo 16
		ARRs – section 13.4	Page 16
	Queensland public service values	ARRs – section 13.5	n/a
	Risk management	ARRs – section 14.1	Pages 17-19
	Audit committee	ARRs – section 14.2	Pages 17-19
	Internal audit	ARRs – section 14.3	Pages 17-19
	External scrutiny	ARRs – section 14.4	Page 16
	Information systems and recordkeeping	ARRs – section 14.5	Page 14
Governance – human resources	Workforce planning and performance	ARRs – section 15.1	Pages 46-56
	Early retirement, redundancy and retrenchment	Directive No.11/12 Early Retirement, Redundancy and Retrenchment	Page 47
		Directive No.16/16 Early Retirement, Redundancy and Retrenchment (from 20 May 2016)	
		Retirement, Redundancy and Retrenchment (from 20 May	

Open Data	Statement advising publication of information	ARRs – section 16	https://data.qld. gov.au published online
	Consultancies	ARRs – section 33.1	https://data.qld. gov.au published online
	Overseas travel	ARRs – section 33.2	https://data.qld. gov.au published online
	Queensland Language Services Policy	ARRs – section 33.3	n/a
Financial statements	Certification of financial statements	FAA – section 62 FPMS – sections 42, 43 and 50 ARRs – section 17.1	Pages 68-100
	Independent Auditor's Report	FAA – section 62 FPMS – section 50 ARRs – section 17.2	Pages 101-104

FAA Financial Accountability Act 2009

FPMS Financial and Performance Management Standard 2009

ARRs Annual report requirements for Queensland Government agencies