

This is an interactive PDF. As you complete each component you can activate the checkbox in the left column. You can navigate to further information through the component title.

Before you start



Eligibility to receive credit

Find out if you are eligible to receive credit for previous study or work experience to reduce the number of courses you need to study.



Study skills

Become familiar with and start developing the study skills you will need before you start your courses.



Computer skills

At university, you will need to complete assessments and present professionally written documents using word processing software. USQ ICT Training also offers free fortnightly sessions for students designed to assist students develop their skills.



Scholarships

Check out the scholarships and bursaries available and find out how you can receive financial assistance for your learning journey.



Your expectations and responsibilities

It is important to understand both students' reasonable expectations of the University as well as the responsibilities expected by the University of its students.



Parking permits

If you are studying at our Springfield or Ipswich campus, you will need to display a parking permit on your dashboard in the designated USQ car parks. As a student, you are eligible to receive this for free.

Getting started

Orientation

At Orientation you can find all the information you will need to successfully navigate your first few weeks and settle into your studies. It is also a great opportunity to meet new people and have some fun.

Your Student Centre

Visit your Student Centre and confirm your personal details are correct. You will also need to complete your tuition fee form.

Enrol

Check your recommended enrolment pattern in the USQ Handbook and enrol in your courses as soon as you can.

UConnect

Familiarise yourself with UConnect, your student portal. Directly access your email, enter StudyDesk course sites, manage your calendar and more.

UMail

Log onto your UMail account and check your emails. All USQ communication will be sent to your UMail.

USQStudyDesk

Check in regularly with your USQStudyDesk to ensure you keep up to date with all course information, forums and resources, course notifications and study schedules.

Student ID cards

Your student ID card is your gateway to studying at USQ and is necessary for sitting all end of semester exams.

Textbooks and study materials

Organise your study materials and textbooks. All textbooks and materials can be purchased through the Omnia website or at each Omnia bookshop.



Important dates

While you are preparing for the start of the semester, this is also a good time for you to familiarise yourself with other important dates that apply to you.



Meet your SRO

From the moment you enrol through to the day you graduate, you'll have a dedicated Student Relationship Officer (SRO) to call on whenever you need assistance.

Settling in



Review your enrolment

Any changes to your enrolment, such as dropping a course, needs to be finalised before the census date to avoid incurring fees or receiving a fail grade for any course you may not complete.



Study support

Develop your academic writing, maths and referencing skills. Check for upcoming workshops or book a one-on-one consultation.



Get involved

Be a part of the complete university experience through the variety of enrichment programs offered by Phoenix Central. Make friends, reach personal goals, develop graduate skills, establish networks, connect with the community and enjoy your time at university.



Health and wellbeing

Take care of your wellbeing to better cope with everyday stressors and challenges.



Peer mentoring (Meet up)

Check out the Meet Up program and study with other students to develop understanding of your course, engaging with a student leader.

Orientation checklist

For more information about Orientation, contact Phoenix Central.

Toowoomba

Phone +61 7 4631 1880

Email phoenixcentral@usq.edu.au

Location G Block, USQ Toowoomba

Springfield

Phone +61 7 3470 4258

Email phoenixcentral@usq.edu.au

Location Building B ground floor, USQ Springfield

Ipswich

Phone +61 7 3812 6075

Email phoenixcentral@usq.edu.au

Location H111, USQ Ipswich

